

Dear Customer,

Following such an unexpected and disrupting event that Covid-19 has caused to the lives of all of us, we felt the need to communicate with you and update you of some changes we initiated in our bank, relating to the reorganisation of our physical presence.

In connection with reorganization of the network of branches JSC "PIRAEUS BANK ICB ", please be informed that the branch № 27 of JSC "PIRAEUS BANK ICB", located at: Odessa region, Bilhorod Dnistrovskiy, 6a Maiakovskoho str. will be closed from **01.10.2020**.

The last working day of the branch № 27 -**30.09.2020**.

Current accounts will be automatically transferred for service to the Branch № 28 of JSC "PIRAEUS BANK ICB", located at: Odessa, st. Bunina, 33 from **01.10.2020**.

If you are not interested in further cooperation, we kindly ask you to contact the specialists of the branch till September 30, 2020 to resolve issues related to the termination of your servicing.

If you are the owner of a current or pension account (including a payment card) - you can apply for closure of such an account and receive the current balance of funds together with all accrued interest

If you are the owner of a term bank deposit in Piraeus Bank, you will be able to receive your deposit upon its expiration together with the accrued interest in the branch №28 of JSC "PIRAEUS BANK MKB", located at - Odessa, st. Bunina, 33 or early break the contract (for all types of products) without the application of penalties by the bank and with payment of all accrued interest from the date of placement of the deposit until the date of its early breaking

We would like to pay your attention that all account numbers remain unchanged and our private customers can be serviced at any branch no matter where their accounts' are opened. Needless to mention that the choice of where and how you wish to be served is totally yours at any time. Every branch and our internet banking platform are all servicing points that you may choose when you interact with our bank.

Since October 2007, when we entered the Ukrainian market, we strive to provide excellent services to our customers with safety for your financial assets, evidenced by the good business history of our institution of more than 100 years. We are at your disposal and will continue to communicate to you on any developments in our bank we feel that do worth your attention.

We appreciate your continuous support and trust, and we promise you that we will continue to do our best in order to be able to provide you with services of high quality.

If you have any questions you can always contact our call centre on 0 800 30 888 0 or ask for your call to be transferred and speak directly to myself.

We look forward to communicating with you at the earliest occasion.

Sincerely yours,

Ilias Mouzakis,
Member of the Board of Piraeus Bank

