

Dear Customers and Partners,

We would like to update you that Piraeus Bank successfully continues to implement its strategy related to the reorganization of the bank's network as you were promptly informed.

During this time and while we were communicating with you our actions, it has become apparent that the discontinuation of our operation in Branch #40 (Kyiv, Velyka Vasylkivska str., 23) would not follow our strategy which has at top priority service excellence and our customers' satisfaction.

Our aim is always to be close to our customers and partners and preserve a fruitful dialogue, collect their feedback and act proactively and always in an agile manner.

Therefore, Piraeus Bank Management has decided to maintain its presence in Branch #40 (Kyiv, Velyka Vasylkivska str., 23) and will continue to serve its customers and partners at this location.

If you have any questions you can always contact our call center on 0800 30 888 0 or your personal manager in the branch you are served.

Sincerely yours,



Ilias Mouzakis,

Member of the Board of Piraeus Bank